



HEALTH & SAFETY COMMITMENT

This information is valid from 09 AUGUST 2021.

On this document you can find information and guidance from the French Government regarding the current outbreak of coronavirus disease COVID-19 in France.

You must present a health pass named “ pass sanitaire” in French to access leisure and culture venues and events bringing together more than 50 people.

From early August, you will also need to present this pass in bars, restaurants and for long-distance travel by plane, train or coach.

For holiday accommodation you will need to present this pass once making your check-in and whatever the duration of your stay.

The health pass is not required for children under 12

It will be required from 30 August for young people aged 12 to 17, and for the staff of public venues.

The pass must prove one of the three following items:

- That you are fully vaccinated (with an EMA-approved vaccine or similar):
 - Seven days after the second shot for two-shot vaccines (Pfizer, Moderna, AstraZeneca);
 - Four weeks after the shot for one-shot vaccines (Johnson & Johnson);
 - Seven days after the shot for vaccines administered to people who have already had COVID-19 (only one dose is necessary).
- OR that you have been tested (PCR or antigen) with a negative result within the last 48hrs;
- OR that you have recovered from COVID-19, attested by a positive PCR or antigen test result, at least 15 days and no more than 6 months old.

Passes can be digital (on the TousAntiCovid app) or in paper form (proof of vaccination or test result). They include a QR code that will be scanned on entry into the venue or event.

The French health pass is interoperable with the EU Digital COVID Certificate scheme for travel within the European Union, Iceland, Lichtenstein, Norway, San Marino, Switzerland and the Vatican.



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1. I WANT TO MAKE A BOOKING (HOTEL)

I show my health pass only 1 time during the check-in procedure whatever the duration of my stay.

I can fully access all part of th estate including restaurant, spa, wine shop.

I need to wear a mask when enjoying any indoor space.

2. I WANT TO TABLE A TABLE (RESTAURANT)

I need to present my health pass as describe above. This apply also to outdoor space including terrace.

I need to wear a mask when enjoying any indoor space.

3. I WANT TO BOOK A SPA TREATMENT.

I need to present my health pass as describe above. This apply also to outdoor space including terrace.

I need to wear a mask when enjoying any indoor space

4. I WANT TO ACCESS TO THE WINE SHOP

I do not need to present my health pass.

Nonetheless, I need to wear to mask while enjoying any indoor space.

You must continue to apply the barrier measures to protect yourself and our employees.

5. I WANT TO JOIN THE ESTATE FOR EVENT

I need to present my health pass as describe above. This apply for all event including outdoor space.



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TO PROTECT OUR GUESTS

We have developed a special health & safety protocol to ensure guidelines are properly implemented and respected.

All staff have been trained in current health & safety recommendations and measures.

Information panels have been installed throughout the estate recapping current health & safety measures.

Masks and, if necessary, adapted clothing, are worn by all staff.

All public areas and contact points (lifts, door handles, light switches, telephones, etc.) are systematically cleaned several times a day following a strict protocol according to the surface.

Hand sanitizer is available.

EXTRA PRECAUTIONS AT THE HOTEL

Protective panel at Reception desk as an additional precaution.

Rooms disinfected every day according to a strict protocol using certified equipment and products.

QR Codes on all contact devices and regular disinfection. Unprotected printed material will be replaced in case of contact. Books quarantined for 24 hours.



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EXTRA PRECAUTIONS AT THE SPA

No access to risk areas: steam room.

Distance of 1.5 metres between loungers.

Systematic disinfection of cabins before and after each treatment. Spa personnel: masks and obligatory hand disinfection prior to customer contact.

Spa menu in QR Code format and laminated to facilitate systematic disinfection.

Sauna: 1 person admitted at a time

EXTRA PRECAUTIONS AT THE RESTAURANTS

Legal physical distancing between tables.

Restaurant menus in QR Code format and laminated to facilitate systematic disinfection.

Vegetable garden and local produce purchased in strict respect of safety measures.

EXTRA PRECAUTIONS AT "LA CAVE" SHOP & TASTING ROOM

One-way aisles implemented to respect physical distancing measures.

Adapted tasting protocol for safe tasting.

Please help us respect the current measures recommended by the government and Bureau Veritas so we can all stay safe.

Any questions? Just give us a call on +33(0)4 94 60 43 60